



Fabweld Steel Products Ltd
Value and service for our customers through our people

Quality Policy

“Value and Service for our customers through our people”

It is the mission of Fabweld Steel Products to deliver quality products and solutions to the access cover and drainage market with a rapid lead time and unparalleled customer service

Fabweld Steel Products supply customers with goods that comply with the requirements of their purchase order and are fit for purpose. To achieve this, the Company recognise that statutory and regulatory requirements may cause them to have to bring to the attention of the customer possible problems that may arise.

In ensuring that this service is provided the key indicators of timely delivery of the product and to the order requirements are paramount.

The key performance indicators of the company are:

- Customer satisfaction
- Sales
- Productivity
- Staff Training
- Staff attendance
- Staff Kaizens
- Material Utilization

In achieving these objectives the Company are aware that the following factors play a significant role in achieving their objectives

- Corrective Actions
- Preventive Actions
- System Audits
- Skill and training needs of personnel.

To that end monthly Management Reviews are held with an agenda that gauges the key performance indicators and the objectives as well as communication of Company information to all personnel at every opportunity. The company have recognised that particular operations such as welding require special skills and have determined that operators will, where necessary, be especially experienced and qualified in this activity.

Richard Hilton

Managing Director

Fabweld Steel Products Ltd

Unit D11-D13 Court 2000 | Bridgnorth Road | Madeley | Telford | Shropshire | TF7 4JB
VAT Number GB 594212341 | Registered Number 3675964
Tel: 01952 581430 | Fax: 01952 586141
Web: www.manholes.co.uk | Email: sales@manholes.co.uk



Certificate No: 1678